Nonprofit Business Advisor

Business Strategies and Best Practices for Nonprofits

Vol. 373 October 2020

The Next Crisis: Nonprofit Leadership Exodus

By Kris Putnam-Walkerly

Nonprofit leaders are exhausted. Many were planning to leave even before the start of 2020. There were the white boomers trying to retire, the young leaders of color trying to navigate cultures not ready to put them in power, and the many in-between "ready to cry uncle" because of the never-ending steep uphill climb.

These are the people on the front lines of your mission, people who philanthropy and society needs. So, in addition to providing emergency COVID funding and supporting longer-term recovery, what can you do to support the people we desperately need to lead this work, so that they ascend, stay and thrive? Here are five ways—none of which leads with spending money—taken from my new book, *Delusional Altruism: Why Philanthropists Fail To Achieve Change and What They Can Do To Transform Giving.* 2,3

1. Lead with an abundance mindset. The philanthropy sector generally leads with a scarcity mentality, hindering talent, stalling creativity, and hijacking opportunities to create systemic change. And it seeps into just about every aspect of philanthropic giving. A scarcity mentality leads to reports like the Nonprofit Finance Fund's 2018 State of the Nonprofit Sector

Also in this issue

Conferences & Events: Exponent Philanthropy Meet
the Experts workshop; Philanthropy Southwest
72nd Annual Conference; Governance Institute
Leadership Conference
Industry News: Software can target needs of 'deskless
workers' in nonprofit sector
Fundraising: Nonprofits struggling with switch to
virtual peer-to-peer campaigns6
Industry News: Pandemic leads to surge in DAF grants 7
Put board members to work thanking donors7
Resources: Charityhowto.com webinar explores donor
engagement with LinkedIn; Webinar offers intro
to fundraising planning; Candid to host proposal
writing boot camp9
Employment Law: Legal cases that impact nonprofits. 10
News: Briefs from around the sector

Survey, with the majority of responding organizations experiencing a rising demand for services, struggling to offer competitive pay to their employees, and citing "financial stability" as a "top challenge." With such a climate in 2018, how can we expect them to meet any bumps in the road, let alone the challenges dished out in 2020? Instead of expecting everyone to get by on a shoestring, nonprofits need funders who lead with abundance. This means focusing on strengthening relationships, talent, technology, capacity and operations. It means offering unrestricted, multiyear funding. It also means understanding that it's not just about spending money. Funders need to think big and foster (See EMPLOYMENT on page 2)

Gates Foundation grant funds women's philanthropy research

The Women's Philanthropy Institute at the Indiana University Lilly Family School of Philanthropy will use a \$1.9 million grant from the Bill & Melinda Gates Foundation to support research under its Giving By All initiative, which is focused on growing giving, and helping donors give more effectively and strategically.

The WPI's research under this initiative has focused on a wide range of topics, from retirement to impact investing to giving to benefit women and girls, the group said. The new Gates Foundation grant will allow the Institute to expand this research and provide a deeper understanding of gender differences and their effects across philanthropy. Upcoming research will explore giving patterns among millennials and Gen Zers, how women and men engage with crowdfunding and more.

The grant will also support the WPI's work to translate research findings to practice, including developing materials for practitioners, presenting to relevant audiences and working with partners to gather case studies and best practices, the organization said.

For more information, visit https://bit. ly/3jfR0Ul. ■

EMPLOYMENT (continued from page 1)

a culture of generosity and mutual support.

2. Embrace inclusion. Solving entrenched social problems requires that we come together to identify common goals, including voices and solutions across a broad spectrum, and that we do this with

Nonprofit Business Advisor

NONPROFIT BUSINESS ADVISOR (Print ISSN: 1531-5428; Online ISSN: 1949-3193) is published monthly by Wiley Periodicals LLC, 111 River St., Hoboken, NJ 07030-5774 USA.

Postmaster: Send all address changes to NONPROFIT BUSINESS ADVISOR, Wiley Periodicals LLC, c/o The Sheridan Press, PO Box 465, Hanover, PA 17331.

Copyright and Copying (in any format): Copyright © 2020 Wiley Periodicals LLC. All rights reserved. No part of this publication may be reproduced, stored, or transmitted in any form or by any means without the prior permission in writing from the copyright holder. Authorization to copy items for internal and personal use is granted by the copyright holder for libraries and other users registered with their local Reproduction Rights Organisation (RRO), e.g. Copyright Clearance Center (CCC), 222 Rosewood Drive, Danvers, MA 01923, USA (www.copyright.com), provided the appropriate fee is paid directly to the RRO. This consent does not extend to other kinds of copying such as copying for general distribution, for advertising and promotional purposes, for republication, for creating new collective works, or for resale. Permissions for such reuse can be obtained using the RightsLink "Request Permissions" link on Wiley Online Library. Special requests should be addressed to: permissions@wiley.com.

Delivery Terms and Legal Title: Where the subscription price includes print issues and delivery is to the recipient's address, delivery terms are **Delivered at Place (DAP);** the recipient is responsible for paying any import duty or taxes. Title to all issues transfers FOB our shipping point, freight prepaid. We will endeavour to fulfil claims for missing or damaged copies within six months of publication, within our reasonable discretion and subject to availability.

Information for Subscribers: Nonprofit Business Advisor is published in 12 issues per year. Subscription prices for 2020 are: Institutional Online Only: \$3973 (The Americas), £2434 (UK), €2851 (Europe), \$3973 (rest of the world). Institutional Print + Online: \$4965 (The Americas), £3111(UK), €3645 (Europe), \$5075 (rest of the world). Institutional Print Only: \$3973 (The Americas), £2489 (UK), €2916 (Europe), \$4060 (rest of the world). Personal Print + Online: \$281 (The Americas), £258 (UK), €307 (Europe), \$335 (rest of the world). Personal Print + Online: \$281 (The Americas), £258 (UK), €307 (Europe), \$335 (rest of the world). Prices are exclusive of tax. Asia-Pacific GST, Canadian GST/HST and European VAT will be applied at the appropriate rates. For more information on current tax rates, please got othtps://onlinelibrary.wiley.com/library-info/products/price-lists/payment. The price includes online access to the current and all online back files to January 1, 2016, where available. For other pricing options, including access information and terms and conditions, please visit https://onlinelibrary.wiley.com/library-info/products/price-lists. Terms of use can be found here: https://onlinelibrary.wiley.com/library-info/products/price-lists.

Back issues: Single issues from current and recent volumes are available at the current single issue price from cs-journals@wiley.com.

Disclaimer: The Publisher and Editors cannot be held responsible for errors or any consequences arising from the use of information contained in this journal; the views and opinions expressed do not necessarily reflect those of the Publisher and Editors, neither does the publication of advertisements constitute any endorsement by the Publisher and Editors of the products advertised.

Wiley's Corporate Citizenship initiative seeks to address the environmental, social, economic, and ethical challenges faced in our business and which are important to our diverse stakeholder groups. Since launching the initiative, we have focused on sharing our content with those in need, enhancing community philanthropy, reducing our carbon impact, creating global guidelines and best practices for paper use, establishing a vendor code of ethics, and engaging our colleagues and other stakeholders in our efforts. Follow our progress at www.wiley.com/go/citizenship.

Wiley is a founding member of the UN-backed HINARI, AGORA, and OARE initiatives. They are now collectively known as Research4Life, making online scientific content available free or at nominal cost to researchers in developing countries. Please visit Wiley's Content Access — Corporate Citizenship site: http://www.wiley.com/WileyCDA/Section/id-390082.html

Journal Customer Services: For ordering information, claims and any enquiry concerning your journal subscription please go to https://hub.wiley.com/community/support/onlinelibrary or contact your nearest office. Americas: Email: cs-journals@wiley.com; tel: +1 781 388 8598 or +1 800 835 6770 (toll free in the USA & Canada). Europe, Middle East and Africa: Email: cs-journals@wiley.com; Tel: +44 (0) 1865 778315. Asia Pacific: Email: cs-journals@wiley.com; Tel: +65 6511 8000. Japan: For Japanese speaking support, Email: cs-japan@wiley.com. Visit our Online Customer Help available in 7 languages at https://hub.wiley.com/community/support/onlinelibrary.

Publishing Editor: Samara Kuehne. Editor: Nicholas King. Production Editor: Mary Jean Jones. Editorial Correspondence: Contact Nicholas King via email: nicholaskingllc@gmail.com

For submission instructions, subscription, and all other information visit: wileyonline library. com/journal/nba

View this journal online at wileyonlinelibrary.com/journal/nba

Printed in the USA by The Sheridan Press.



an abundance of empathy, trust and tolerance. We can't do that if leaders of color feel underfunded, underrepresented and undervalued. As Carly Hare, the executive director of CHANGE Philanthropy, a coalition of philanthropic networks whose vision is to transform and challenge philanthropic culture to advance equity, benefit all communities and ignite positive social change, says, "We need to remember that we are all entering conversations about inequities from different places on our life journeys. We need to allow people the grace to be themselves, be vulnerable, feel discomfort, and heal so that together we can have courageous conversations. If we don't do that, we stay in a delusional state. We stay ignorant." And effective and diverse leaders will continue to defect.

3. Build trusting relationships. As human beings, we depend on trust to guide us in new relationships and help us see it through even when the going might get tough. Securing that mutual willingness to see things through in tough times is both the reason to establish trust and the reward for doing so. Know that you'll need to work to remove the debilitating influence of power dynamics. Even if you aren't aware of it, you can bet your grantees are. Donors get to choose which causes they support, whom they fund and what they expect will happen with those funds. Getting beyond those dynamics takes time and a willingness to be open, vulnerable and make mistakes. There's a kind of intimacy that comes from admitting weaknesses or failures to others, and a type of honesty that emerges when both funder and grantees explore weaknesses and failures by learning and changing together. And having effective partnerships with grantees will also put you in an excellent position to tackle another insidious and far too common debilitating power dynamic among nonprofits: abusive board members. An article written last year by Joan Garry in the *Chronicle of Philanthropy* details how this dynamic harms people and the nonprofit sector.

4. Invest in talent and racial equity at the same time. A donor once told me she would not allow grant dollars to pay for personnel costs of their grantees! You read that right. She will fund a program, but not the employees who run the program. She might fund a tutoring program, but funds could not be used to pay the tutors. Or she would support policy advocacy, but her grant could not be spent on the advocates. She's not alone. Only about 1% of foundation dollars are allocated to nonprofit talent and leadership development. This puts too much pressure on executive directors and leaves up-and-coming leaders in the

organization unsupported. Equally important and related is the need to invest in the recruitment and advancement of people of color at every level in their careers. There are plenty of resources to help, like *Fund the People's Talent Justice Report.*⁷

5. Leverage untapped resources. You could start by examining the Billionaire Census 2020 released by Wealth-X in June. It reveals that just over 10% of the world's billionaires have donated or pledged support in response to COVID. That leaves about 90% that haven't yet donated! What if these individuals want to do something, but nobody has given them a clear call to action? Who better than well-connected philanthropies to effectively tap this group or their financial advisors? Like your asset base, their net worth undoubtedly took a hit. But 2020 has also likely given them a clearer sense of their privilege and the many problems that need solving right now.

Just when we need leaders the most, the nonprofit leadership exodus will accelerate. As the Nonprofit Finance Fund's CEO Antony Bugg Levine said in the Wall Street Journal this past spring, "the system sets them up to be fragile." With over half not having money reserves for more than a month to three months, he thinks many won't make it. This isn't a surprise. Their uphill climb just got that much steeper. But the solutions are right in front of us. The pandemic is laying bare so many wrongs and how things must be made right—like putting people and social justice at the center of our work. We must acknowledge and shift culture and power dynamics. We must disrupt these longstanding patterns of scarcity. By changing how the philanthropic sector operates in fundamental ways, nonprofits will not just limp along in a near-failure state, bleeding leaders along the way. Instead, funders will help position people and organizations to succeed.

For more information

Kris Putnam-Walkerly is a global philanthropy advisor, speaker and award-winning author of *Delusional Altruism: Why Philanthropists Fail To Achieve Change and What They Can Do To Transform Giving.* For more information.

References

- Smith, M. (2019 Sept. 17). Nonprofit leadership at a crossroads. Nonprofit Quarterly. Retrieved from https://nonprofitquarterly. org/nonprofit-leadership-at-a-crossroads/.
- 2. Putnam-Walkerly, K. Delusional Altruism. Westlake, OH: Putnam Consulting Group. Retrieved from https://putnam-consulting.com/delusional-altruism/.
- 3, Putnam-Walkerly, K. (2020). Delusional altruism: why philanthropists fail to achieve change and what they can do to transform giving. Hoboken, NJ: Wiley.
- Nonprofit Finance Fund. (2018). 2018 State of the nonprofit sector survey. Retrieved from https://nff.org/learn/ survey?mod=article_inline.
- Le, V. (2019 June 14). Why more and more leaders of color are leaving nonprofits - and what we can do about it. Open Democracy. Retrieved from https://www.opendemocracy. net/en/transformation/why-more-and-more-leaders-colorare-leaving-nonprofits-and-what-we-can-do-about-it/.
- Garry, J. (2019 Sept. 24). Too many boards abuse their power. Let's change that. Chronicle of Philanthropy. Retrieved from https://www.philanthropy.com/article/Too-Many-Boards-Abuse-Their/247206.
- 7. Fund the People and the Center for Urban and Racial Equity. (2019). 2019 Talent justice report. Retrieved from http://fundthepeople.org/toolkit/tji/report/.
- 8. Wealth-X. (2020). The billionaire census 2020. New York: Wealth-X.
- Morris, B. (2020 May 11). Nonprofits face bleak future as revenue dries up amid coronavirus. Wall Street Journal. Retrieved from https://www.wsj.com/articles/nonprofits-face-bleak-future-as-revenue-dries-up-amid-coronavirus-11589223487.

Lawrence Foundation accepting grant applications for variety of nonprofit programs

The Lawrence Foundation is currently accepting proposals for funding under its general grant program.

The next deadline for funding is October 31, with grants ranging between \$5,000 and \$10,000.

The foundation's funding interests are diverse and include both program and operating grants. Grant categories are as follows:

- environment (open to U.S. headquartered organizations operating programs in the United States or elsewhere in the world),
 - human services (U.S. only),
 - disaster relief (open to U.S. headquartered

organizations responding to disasters in the United States or elsewhere in the world on an occasional basis) and

• other programs (open to U.S. headquartered organizations operating programs in the U.S. or elsewhere in the world).

Applications are welcome from nonprofit organizations that qualify for public charity status under section 501(c)(3) of the Internal Revenue Code, as well as public schools and libraries.

For more information visit https://thelawrencefoundation.org. ■